



# SELF REGIONAL HEALTHCARE: AP AUTOMATION SUCCESS STORY

Solutions implemented:

**APSMART™**

HMS:

**McKESSON**



## Introduction

Self Regional Healthcare is a major referral and medical center providing advanced healthcare services to over a quarter million people in the Lakelands region of upstate South Carolina.

## Objectives

Locate an affordable, scalable AP automation software able to sync with McKesson Pathways supply chain solution. Decrease invoice transaction cycle times, eliminate siloed payables processing across departments, and capture more early payment discounts.

## Highlights

**75%** reduction of invoice processing time

**99.9%** accuracy of end-to-end transactions

**50%** rise in early payment discounts

## About CloudX

CloudX designs, operates, and supports adaptable, digital transformation solutions for finance departments, including:

- ▶ Accounts payable automation
- ▶ Payments automation
- ▶ Accounts receivable automation
- ▶ Purchase requisition automation

“We’ve been very pleased with APSmart, and the support from CloudX has been great throughout the process! Their team has worked with us to make changes and adjustments that fit our process.”

–AP Manager, Self Regional

## Challenges

Wanting to improve accounts payable operations but facing budget constraints, Self Regional Healthcare was burdened with manual workload and limited invoice visibility, resulting in high operating expenses and cash flow management challenges.

- ▶ Paper invoice routing for GL coding and approvals
- ▶ Handwritten GL coding and approvals
- ▶ Invoice documents physically scanned to archive system

## The APSMART™ Solution

CloudX® integrated its APSmart™ AP automation software with McKesson™ Pathways and employed the following key optimizations:

### Invoice Automation

Incoming invoices are automatically captured, indexed, and processed with nominal manual intervention.

### Automated Routing

Invoice documents automatically matched, GL coded, and routed for approval using predefined workflow rules.

### Increased Visibility

Established centralized, searchable digital access for all invoices, PO’s and supporting documents, from receipt to archival.